ROS

Pacific Time	Eastern Time		Slides	Presenter
9:00-9:15	12:00-12:15	Agenda, Objectives, Introduction	1-14	Laurie Heacock
9:15-9:25	12:15-12:25	Narrative Overview	15-26	Shawnice Johnson
9:25-9:45	12:25-12:45	Activity/Break out rooms- Big Idea worksheet	27-28	Devora
9:45-9:50	12:45-12:50	Narrative Wrap Up	29-30	Shawnice Johnson
9:50-10:10	12:50-1:10	Data Visualization: Charts	31-49	Devora
10:10-10:35	1:10-1:35	Activity/Break out Rooms- Data Visualizations	50	Laurie
10:35-10:45	1:35-1:45	Data Visualization: Tables & Resources	51-58	Laurie Heacock
10:45-11:00	1:45-2:00	Questions		All



Equity-Minded Data Storytelling

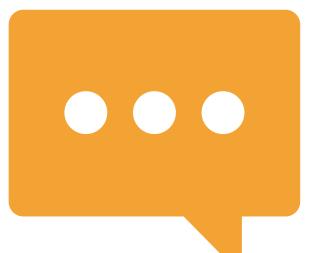
September 14, 2022



Let's Chat

Please introduce yourself in the chat: Name, college, role...

If you have questions or need help, please add into the chat box.





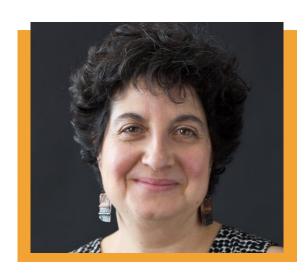
Presenters



Shawnice Johnson



Laurie Heacock Data Coach



Dr. Devora Shamah



About Achieving the Dream

Achieving the Dream believes its mission is **urgent** and that the stakes for success have never been higher.

The **future of our country** requires that we strengthen our **communities** by relentlessly addressing **systemic inequities** within higher education to increase **social and economic mobility** for all students and families.

We're leading America's largest **network** of community colleges working to become strong engines of student and community growth.



Agenda

- Introduction to Using Data for Action
- Data Narratives
- Activity
- Data Visualization
- Activity
- Resources
- Q&A



Photo by <u>Stephen Dawson</u> on <u>Unsplash</u>



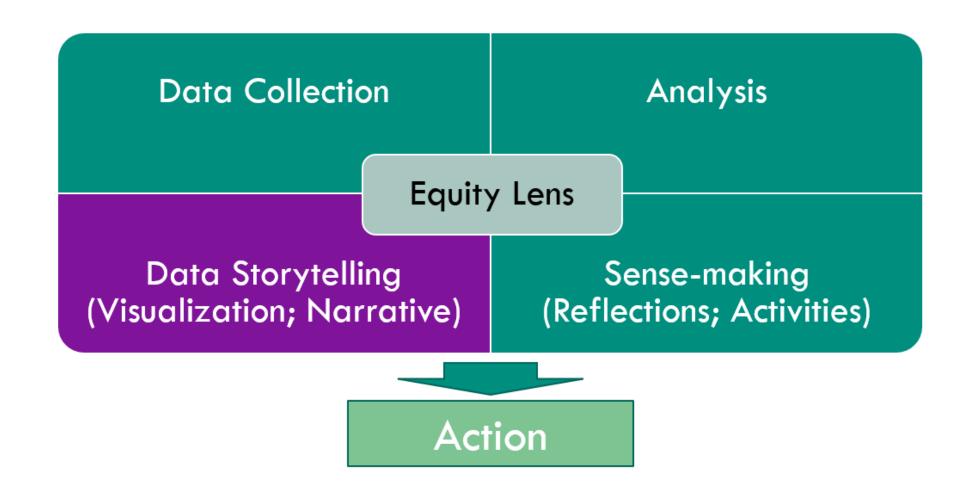
Learning Objectives

At the end of this session participants will be able to:

- Craft a narrative around data to tell a meaningful story
- Practice equity-minded data interpretation to inform practice and actions in the context of data narratives
- Apply criteria for selecting and evaluating data visualizations
- Access resources to learn more



Using Data for Action



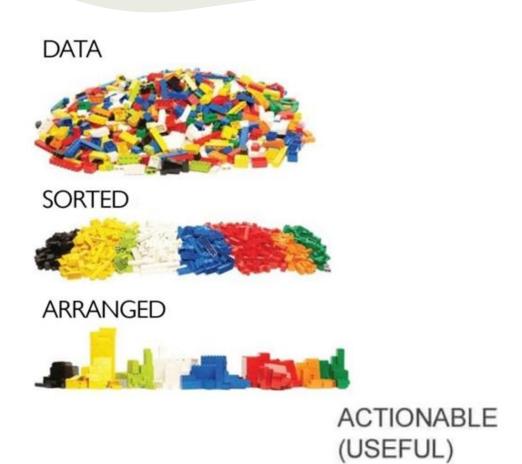


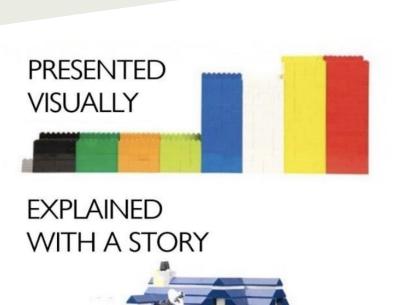
"No one ever made a decision because of a number. They need a story."

Daniel Kahneman, Quoted in Vanity Fair article
"How Two Trailblazing Psychologists Turned the World of Decision Science Upside Down,"
November 2016



The Building Blocks











Colleges Express Challenges in Data Storytelling

Q: Are student success data broadly shared and translated into meaningful information?



Data are rarely shared in Data are often shared in Data are occasionally I Don't Know Student success data are Not a format that is easily shared in a format that is formats easily easy to understand, Applicable shared through direct understood by others easily understood, but understood by outside of the this is not routine stakeholders using a presentation, broad-Institutional Research variety of mediums to based conversations, and practice. address different data in automated fashion to office (i.e., usually shared strengthen access, in table format only). processing styles. interpretation, and use.

Source: Achieving the Dream Institutional Capacity Assessment Tool (ICAT) Version 1.5

Why is Data Storytelling Challenging?

Tensions fostered through external pressures for accountability, image, and expectations

Pressure to use quantitative data

Quantitative data positioned against equity agendas

Lack of training and tools to support effective, equity-minded data visualizations and narratives

ACHIEVING THE DREAM: PIERCE'S FIRST FOUR YEARS















Pierce College's Mission: Creating quality educational opportunities for a diverse community of learners to thrive in an evolving world.

START2FINISH

- Mandatory new student orientation Mandatory College Success course
- Mandatory and enhanced advising
- Tutoring
- Intrusive support
- Advocated support

BASIC SKILLS

Innovative instructional model: Basic Education for Adults and English as a Second Language combined in the same course, with enhanced personal technologies (funded by an IDEA Grant)

Adult diploma program: Last quarter of high school doubles as first quarter in college, and college tuition is waived

PRE-COLLEGE MATH

Skill-building interventions: Computer-based math labs, automaticity and productive persistence

Pathway interventions: A Non-STEM pathway, changes in placement policy, and outcomes realignment

PRE-COLLEGE ENGLISH

- Accelerated pathways: "Bucket" classes and Accelerated Learning Program (ALP)
- Re-focus on Gateway English course to achieve greater scale

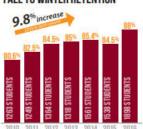
EQUITY

- Systemic professional development to increase cultural competency
- Hired Executive Officer of Equity Diversity and Inclusion

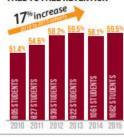
CLOSE THE GAP 2020

Our goal is to close achievement gaps by 2020, while raising overall student success rates.

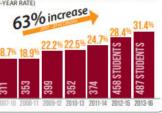
FALL TO WINTER RETENTION



FALL TO FALL RETENTION

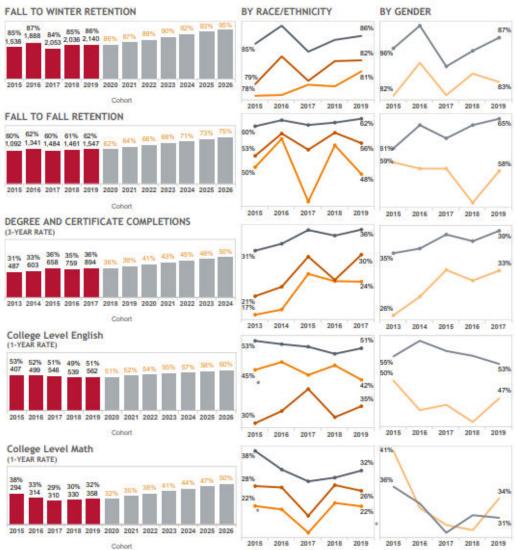


DEGREE AND CERTIFICATE COMPLETIONS





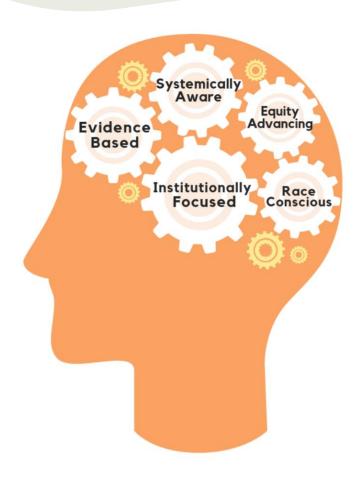




Note: Historically Underserved (HU) Students of Color include Black/African American. Native American/Alaskan Native, Native HI/Pacific Islander, Hispanic/Latinx, Multi-Race. *Indicates Population <25 Updated 9/15/2021



What We Mean by Equity-Minded



The term "Equity-Mindedness" refers to the perspective or mode of thinking exhibited by practitioners who call attention to patterns of inequity in student outcomes.

These practitioners are willing to take personal and institutional **responsibility** for the success of their students and critically **reassess their own practices**.

It also requires that practitioners are **race-conscious** and aware of the social and historical context of exclusionary practices in American Higher Education.

https://cue.usc.edu/equity/equity-mindedness/









You can't feel empathy for a point on a map, but you can feel empathy for a mom who's crying.

- KIM BUI

What a Good Narrative Can Do

- Support cohesive identity, even amidst change
- Highlight areas of institutional strengths, progress, goals, and focal areas for improvement (e.g. targeted equity gaps)
- Weave quantitative and qualitative data together to contextualize, personalize and add depth to stories
- Communicate to both internal and external audiences and bridge communication gaps
- Create empathy
- Inspire action

Stories Start with a Headline





Make it Memorable...For the Right Reason

ON TEENAGERS, ADULT:

tatistics show that teen pregnancy drops off significantly after age 25.

Mary Anne Tebedo, Republican state senator from Celorado Springs (contributed by Harry F. Pancee)

Forecasters call for weather on Monday

They're hesitant to predict snowstorm here

By Caitlin Cleary Pittsburgh Post-Gazette

Sometime this weekend, we will know for sure whether much weaker storm

shaping up," said Rich Redmond of the National Weather Service in Pittsburgh.

Also a factor is a second

We plan to cut all homeless people in half by 2025.

Colorado is tied for state with the least shark attacks!



What's in a Headline

The "Take Away"

- What you want the audience to remember
- Ideally should create a visual in your head
- Use people-first language, e.g. students experiencing homelessness vs. homeless

Tip: Think about the **one thing** you want the audience to remember and write it in one sentence like you would a tweet





Early Momentum Metrics Leading Indicators for Community College Improvement

By Cline B. Belffeld, Don't Jenkins, and John Fink

SCALING HIGH-IMPACT PRACTICES TO IMPROVE COMMUNITY COLLEGE STUDENT OUTCOMES: Evidence from the Tennessee Board of Regents

Racism in Jail

People of color less likely to get mental health diagnosis



Critical Elements of a Story



Who





Where/Context



How



When



Questions to guide your storytelling

Who is the population of focus?

What do they have to say? (Don't assume, ask people)

Who has an influence on this group?

Why are they important?

How does the population identify socially in different contexts?





Who is Featured in Your Story?

Recognize intersecting social identities as you craft your story



Dashboards such as those available through the Postsecondary Data
Partnership allow you to apply multiple filters and disaggregate data through an intersectional lens

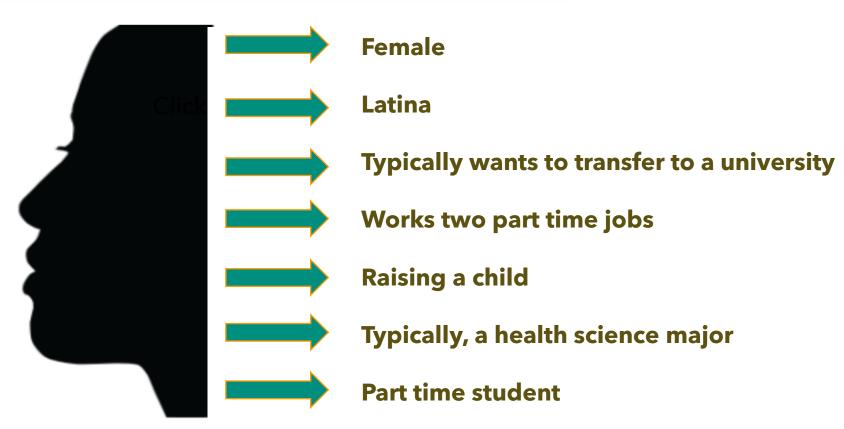




Example from Amarillo College

Maria moves forward

O November 11, 2019 ♣ The Ranger ▷ Feature ▷ 0



Questions to guide your storytelling



What is the context of the student experience that is the focus of this narrative?



Where does it occur?

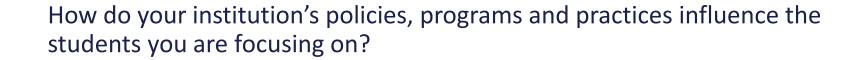
What is the time period covered by the narrative?



Questions to guide your storytelling



What does the narrative help you understand about students, the institution?





What actions could improve the outcomes?



Recognizing the Needs of Your Audience

Public – want to know their tax dollars are put to good use Accreditors – want to assure the quality of the institution or program

Parents – want their children to be successful

Students – want to get a well-paying job

Funders – want to know that their dollars are used efficiently and effectively and share how they are making a difference Governing Board – want to be proud of the work that "their" college does and represent the community well

College leadership – want to demonstrate that the programs and services are appropriate and effective Faculty/Staff – want to be proud of their work and the students they serve.

They want to make a difference

Legislature – want to know how your work improves outcomes. What is the ROI?



Let's Practice!

Your tasks:

Each group needs to work together to start two data narratives.

You have two requests to report on enrollment data. One for the Board of Trustees, and the second at Faculty Convocation. (Details in the activity packet)

Complete the Big Idea worksheet to flesh out a data narrative for both audiences

Complete the Follow Up Questions/Analysis worksheet



PROJECT _____

The **BIG IDEA** worksheet

Identify a project you are working on where you need to communicate in a data-informed way. Prelect upon and fill out the following.

Requests for Reporting

You are asked to brief two audiences on fall 2022 enrollment in two separate meetings. You've analyzed fall 2022 headcount and FTE and have noted that while headcount and FTE are up for fall in comparison to fall 2021, numbers are down when compared to the pre-pandemic fall 2019 term. You've also noticed some shifts in:

- enrollment by student demographics
- demand for on-line courses and services
- program enrollments.

Audience 1: Board of Trustees

Audience 2: Faculty at

Convocation

	<u> </u>			
WHO IS YOUR AUDIENCE				
1. List the primary groups or individuals to	2. What does your audience care about?			
whom you'll be communicating.				
3. If you had to narrow that to a single person,	4. What action does your audience need to			
who would that be?	take?			
WHAT IS AT STAKE?				
1. What are the benefits if your audience acts	2. What are the risks if they do not?			
in the way that you want them to?				
	FORM YOUR BIG IDEA			
It should:				
 Articulate your point of <u>view</u> Convey what's at stake, and 				
Be a complete (and single!) sentence.				
5. Se a complete (and single:) sentence.				

Follow up Questions/Additional Analysis Worksheet

As you worked through the BIG IDEA worksheet for each audience, are there additional guestions that you can anticipate? Is there some additional data to examine (think about data disaggregations, qualitative data you may have, community data) that could help flesh out the data narrative for each audience? Put your ideas below.

Are there follow up questions that are likely to come	Is there additional analysis or more data to examine t
from the presentations that you can anticipate?	flesh out the data narrative for each audience?

When Writing Narratives, Language Matters

Equity-minded language:Racial equity / ethnic equity

- Hispanic Serving Institutions (HSI), AANAPISI, BSI, PWI
- Ethnicity
- Race / racial
- Latinx / Latino / Latina / Hispanic
- White / Whiteness
- African American / Black
- Asian / Asian-American / Pacific Islander
- Native American
- Culturally relevant / responsive pedagogy
- Social justice
- Anti-racist
- Racism
- Low-income / income
- Minoritized
- Other:

Diversity language:

- Equity
- Diversity / diverse
- Underrepresented / underserved
- Multicultural
- Students of color
- Minority Serving Institution
- Demographics
- First-generation
- Other:

Deficit-minded language:

- At-risk
- Underprepared / disadvantaged
- Untraditional / non-traditional
- Underprivileged
- Poor / economically disadvantaged
- Achievement gap / attainment gap
- Other:



Review Your Narratives

"You can teach students all you want, but if they're going to choose not to learn, not to show up for class, or not to follow the rules, they aren't going to succeed no matter what the teacher does." DEFICIT	2. "There are fewer Black students who graduate after five years because they aren't educationally prepared in the same way others are. There is very little that we can do." DEFICIT
3. "Students of color oftentimes find themselves needing to quickly adapt not only to the culture of our institution but also to the expectations required of our courses, so it's important that we take them seriously." DEFICIT	4. "We have to be more aware of how we talk to our students and make them feel inept, inferior, or stigmatized. Individuals have the capacity to learn at any time, but we tend to see students of color as underprepared." DEFICIT
5. "I can lead a horse to water, but I can't make it drink." DEFICIT	6. "They're just not prepared. There's nothing I can do about that." DEFICIT
7. "What if we experimented with some new ways to do things based on what seems to be working—and then see if the gaps close?" EQUITY	8. "Shouldn't we really be talking about our teaching pedagogy rather than what students don't know?" EQUITY
9. "If we look at the data together, we'll be able to see specifically where students are struggling, and where we can take specific steps to help them succeed." EQUITY	10. "We're all doing peer observations this term so we can better understand our classes—do you want to join us?" EQUITY
11. "Because we want to be well-informed about what's happening with our students, it's important to investigate any questions with data. We need to find out what's happening with this student group, no matter the size." EQUITY	12. "Why don't we look at our department data so we can better understand our students based on race and ethnicity?" EQUITY

https://www.cuetools.usc.edu/phase-one-laying-thegroundwork



Data Visualization: Illustrating your Narratives







Behind the Story is Quantitative Data

Presenting data does not always equate with a good story.

Why?

Presentations are often structured **before** the story. Tell the **story first** and then design the data presentation.



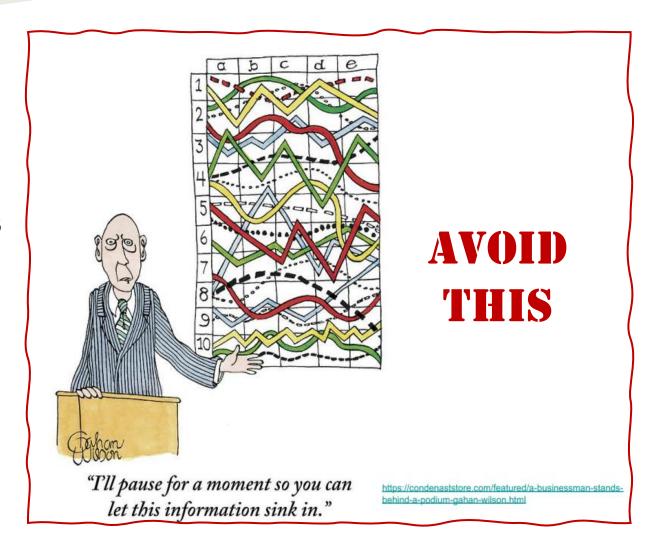
Data Visualization Defin

Visual thinking augmented by technology

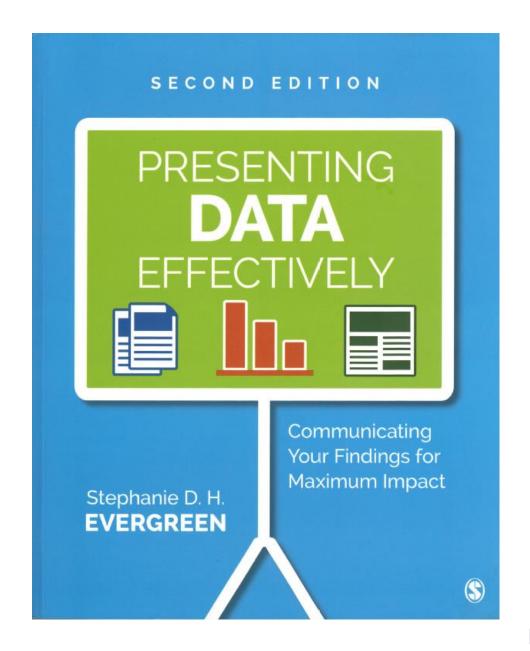


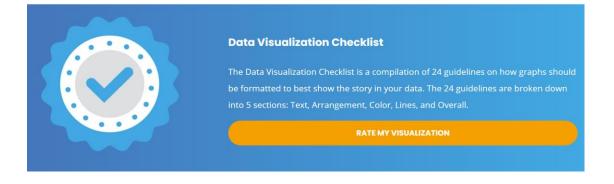
Effective Data Visualization

- See the big picture
- Easily and rapidly compare values
- See patterns and relationships
- Compare patterns



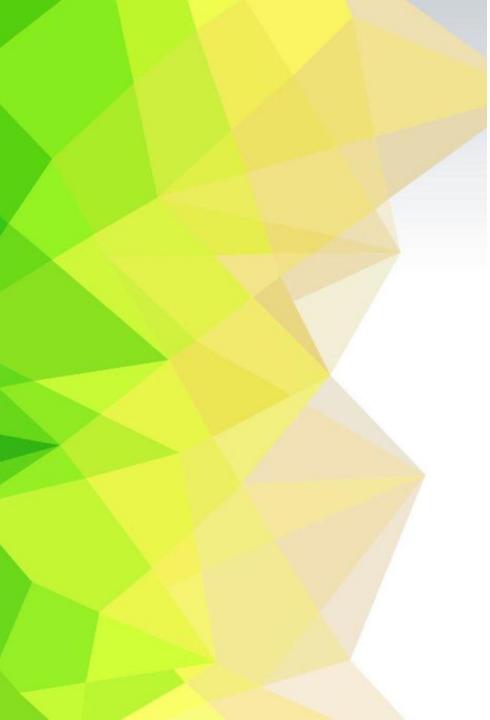






https://stephanieevergreen.com/data-visualization-checklist/





Evergreen's Key Points

- Simplification & Emphasis
- Use graphics to draw attention and help viewers remember your story
- Use design principles built around graphics, typeface, color and arrangement



Components of Data Visualization

Text

Graphs don't contain much text, so existing text must encapsulate your message and pack a punch.

Arrangement

Improper arrangement of graph elements can confuse readers at best and mislead viewer at worst. Thoughtful arrangement makes a data visualization easier for a viewer to interpret.

Color

Keep culture-laden color connotations in mind. For example, pink is highly associated with feminine qualities in the USA.

Use sites like Color Brewer to find color schemes suitable for reprinting in black-and-white and for colorblindness.

Lines

Excessive lines—gridlines, borders, tick marks, and axes—can add clutter or noise to a graph, so eliminate them whenever they aren't useful for interpreting the data.

Overall

Graphs will catch a viewer's attention so only visualize the data that needs attention. Too many graphics of unimportant information dilute the power of visualization.



Copies of the Evergreen Checklist may be downloaded in the chat



Key points in practice

- Use labels
- Avoid 3-D charts
- Use legible font sizes
- Write horizontally vs. vertically



Key points in practice

- Add patterns vs. only using color for differentiation
- The fewer the decimal places, the better
- Make your presentation consistent
- Choose the right chart type





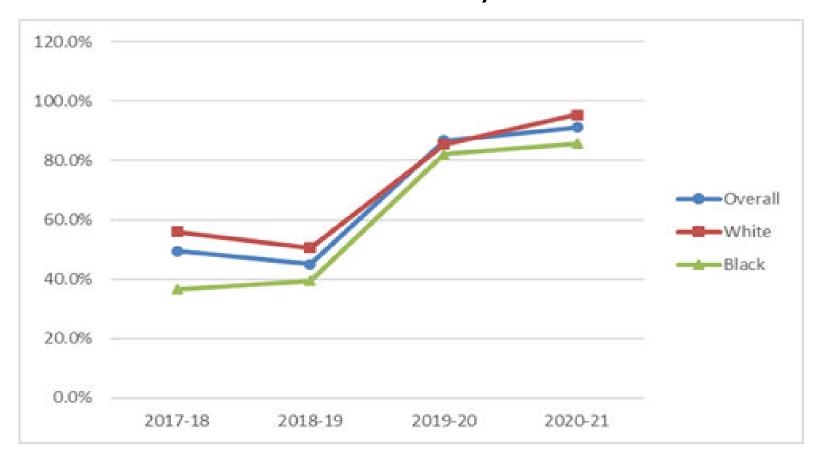
Quantitative Chart Chooser Pie/Donut Bar/Column It's Complicated Small Multiples Back-to-Back How We Overlapping Bar Bullet Chart Are Better than a Bench What the Diverging Bar Aggregated Bar Bar/Column Number & Icon Bump Chart Survey Don't Visualize Pie/Donut When There Histogram Stacked Bar Are Parts of a Whole Draw It How Things Over Time

http://stephanieevergreen.com/qualitative-chart-chooser-3/

Line Graph EXAMPLE

Success Rates in Gateway Math Courses

What do we need to do to this graph?





Line Graphs

Line graphs shine when they are used for longitudinal trends over time.

- x-axis should represent time, in even increments (e.g. months, years) never categories!
- y-axis can present the data you want to chart in either percentages or counts.
- Each line presents the result for a different group/category.



Line Graph Example

Questions you should ask yourself:

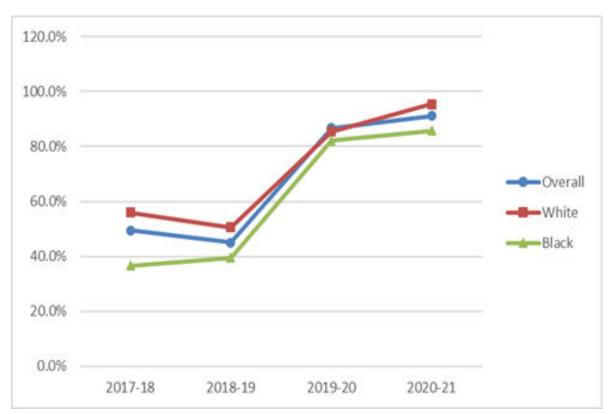
- What is my minimum n-size for displaying a group?
- What should my scale look like (e.g., 0-100%, or something tighter?)
- Is my graph accessible? (e.g. To those with visual impairment)
- How can I demonstrate the impact of the co-requisite model?

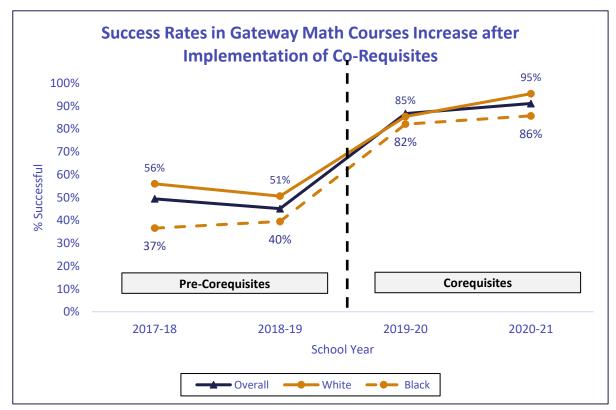


Line Graph Example

Success Rates in Gateway Math Courses

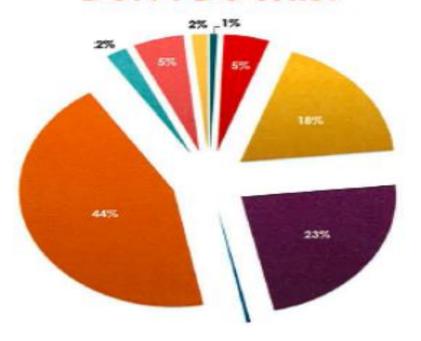








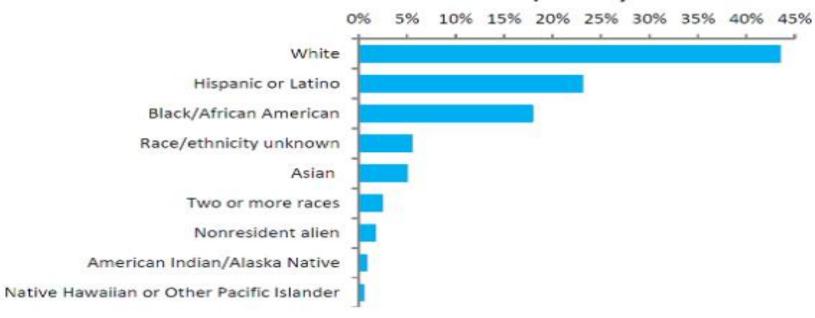
DON'T DO THIS!





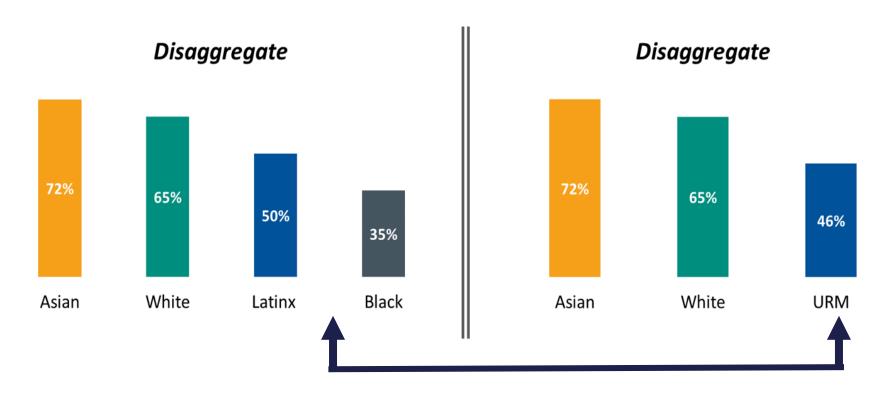
DO THIS!

Student Race/Ethnicty Distribution





Disaggregating Data to Make the Invisible, Visible

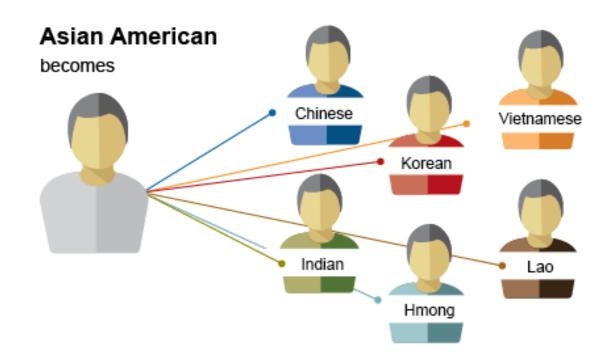


Show racial categories vs. grouping as under-represented minorities (URM) or BIPOC which hides inequities



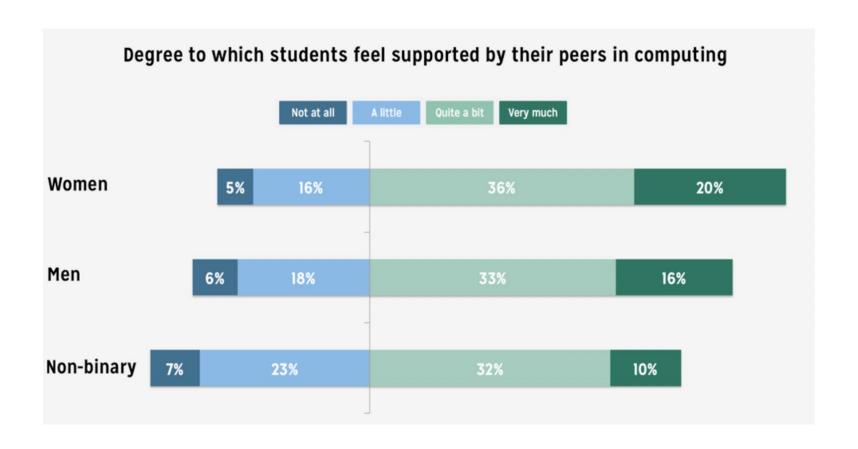
Disaggregating Data to Make the Invisible, Visible

Find ways to differentiate populations and to show small populations by using sub-visualizations and/or a supplemental report for a more detailed analysis





Disaggregating Data to Make the Invisible, Visible

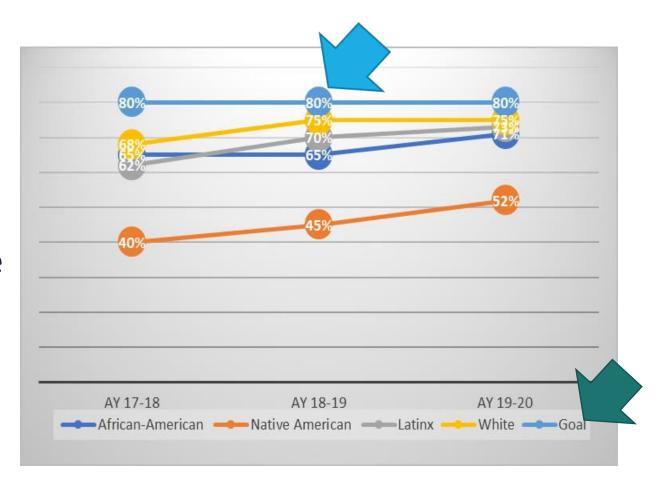




Set Excellence Standards as the Benchmark

Goal:

Raise all student outcomes to the 80% blue line vs. comparing to the default majority population which is often White





Let's Practice!

Using the PPT we are dropping in the chat, you will work with the data visualizations provided and:

Assess the data visualization using the Evergreen Data Visualization Checklist

Identify how you would improve the data visualization



Tables

Pictures are great, but tables are equally important.

When done well, tables offer the following benefits:

- Individual value lookup
- Precision
- Ability to show different units (e.g. n-sizes and some other metric)
- Display of both details and summaries

When done poorly, yield the Where's Waldo effect



A Basic Table Redesign

Better Data Visualizations by J. Schwabish (2021)

(Data as of March 9, 2018)						
State	FY 2013	FY 2014	FY 2015	FY 2016	FY 201	
					Preliminar	
Alaska	204	347	479	650	72	
Arizona	10,835	11,556	11,880	11,887	11,23	
California	5,593	5,495	5,159	4,795	4,46	
Colorado	419	454	402	442	35	
daho	1,440	1,566	1,688	1,706	1,53	
Kansas	416	551	569	592	61	
/lichigan	1,299	1,846	1,971	2,061	1,96	
/linnesota	2,297	2,756	2,645	2,600	2,48	
Mississippi	701	863	958	1,056	1,16	
/lontana	2,375	3,144	3,149	3,313	3,27	
Vebraska	1,010	1,229	1,339	1,396	1,26	
Vevada	1,373	1,611	1,508	1,468	1,32	
New Mexico	2,533	2,853	2,966	2,890	2,80	
New York	380	384	369	452	35	
North Carolina	584	736	743	700	67	
North Dakota	3,840	4,800	4,976	5,661	5,56	
Oklahoma	25,678	29,012	31,042	33,588	32,79	
Dregon	678	871	800	785	68	
South Dakota	7,457	8,123	8,208	8,505	8,52	
exas	117	131	142	124	11	
Jtah	117	167	217	421	38	
Vashington	3,164	3,185	3,284	3,410	3,22	
Visconsin	2,441	2,978	3,240	3,442	3,36	
Vyoming	657	742	881	1,096	1,19	
TOTAL	75,608	85,397	88,615	93,038	90,08	

efer food distribution. Participation numbers are 12-month averages. Data are subject to revision

Number of People Participating in Food Distribution Programs on Indian Reservation	ons
(Data as of March 9, 2018)	

State	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Alaska	204	347	479	650	724
Arizona	10,835	11,556	11,880	11,887	11,235
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Michigan	1,299	1,846	1,971	2,061	1,960
Minnesota	2,297	2,756	2,645	2,600	2,487
Mississippi	701	863	958	1,056	1,169
Montana	2,375	3,144	3,149	3,313	3,271
Nebraska	1,010	1,229	1,339	1,396	1,267
Nevada	1,373	1,611	1,508	1,468	1,328
New Mexico	2,533	2,853	2,966	2,890	2,809
New York	380	384	369	452	350
North Carolina	584	736	743	700	671
North Dakota	3,840	4,800	4,976	5,661	5,569
Oklahoma	25,678	29,012	31,042	33,588	32,795
Oregon	678	871	800	785	687
South Dakota	7,457	8,123	8,208	8,505	8,525
Texas	117	131	142	124	114
Utah	117	167	217	421	384
Washington	3,164	3,185	3,284	3,410	3,221
Wisconsin	2,441	2,978	3,240	3,442	3,367
Wyoming	657	742	881	1,096	1,190
Total	75,608	85,397	88,615	93,038	90,083

(Data as of March State		FY 2014	FY 2015	FY 2016	FY 2017	Average FY 2013-FY 2017	
	FY 2013						
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Idaho	1,440	1,566	1,688	1,706	1,530	1,586	
Kansas	416	551	569	592	613	548	
Michigan	1,299	1,846	1,971	2,061	1,960	1,827	
Minnesota	2,297	2,756	2,645	2,600	2,487	2,557	
Mississippi	701	863	958	1,056	1,169	949	
Montana	2,375	3,144	3,149	3,313	3,271	3,050	
Nebraska	1,010	1,229	1,339	1,396	1,267	1,248	
Nevada	1,373	1,611	1,508	1,468	1,328	1,458	
New Mexico	2,533	2,853	2,966	2,890	2,809	2,810	
New York	380	384	369	452	350	387	
North Carolina	584	736	743	700	671	687	
North Dakota	3,840	4,800	4,976	5,661	5,569	4,969	
Oklahoma	25,678	29,012	31,042	33,588	32,795	30,423	
Oregon	678	871	800	785	687	764	
South Dakota	7,457	8,123	8,208	8,505	8,525	8,164	
Texas	117	131	142	124	114	126	
Utah	117	167	217	421	384	261	
Washington	3,164	3,185	3,284	3,410	3,221	3,253	
Wisconsin	2,441	2,978	3,240	3,442	3,367	3,094	
Wyoming	657	742	881	1,096	1,190	913	
Total	75,608	85,397	88,615	93,038	90,083	86,548	

Design Guidelines:

- Offset the headers from body
- Use subtle dividers instead of heavy gridlines
- Right-align numbers and headers
- Left align text and header
- Select the appropriate level of precision

- Guide your reader with space between rows and columns
- Remove unit repetition
- Highlight outliers
- Group similar data and increase white space
- Add visualizations when appropriate



"Stories that make us care aren't created by chance; they are created by design."

Andrew Stanton

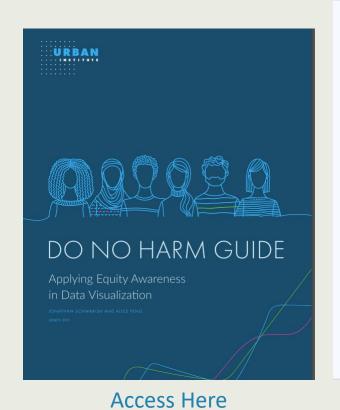
Director, Screenwriter, and Producer at Pixar

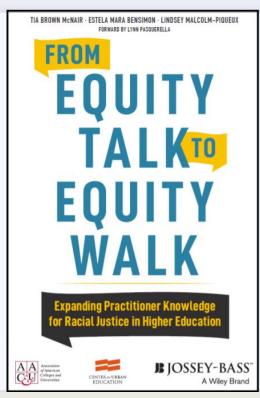


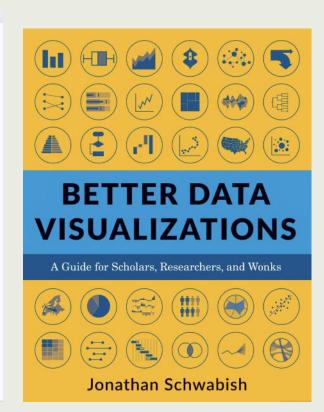
Resources

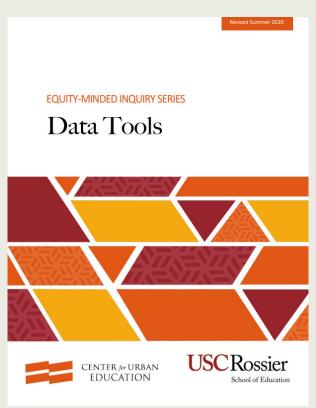


Equity-Minded Data Storytelling





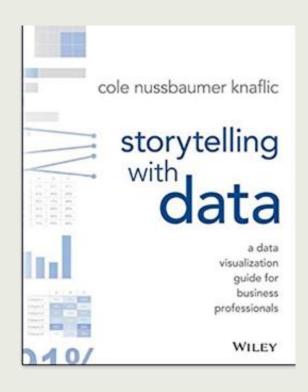


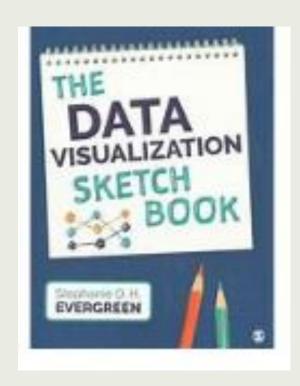


Access Here



Data Storytelling tools







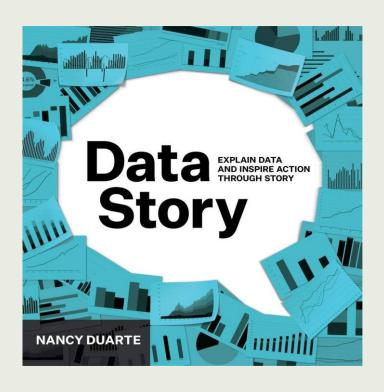
http://chartchoosercards.com/

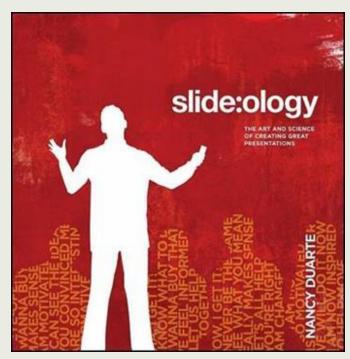
Information is Beautiful: https://informationisbeautiful.net/

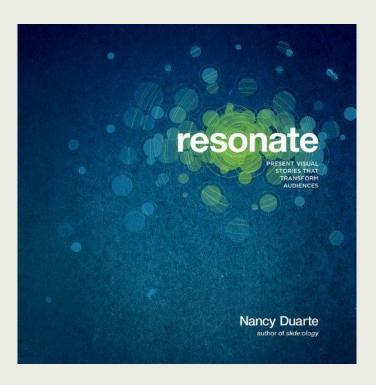
Flourish: https://flourish.studio/



Nancy Duarte

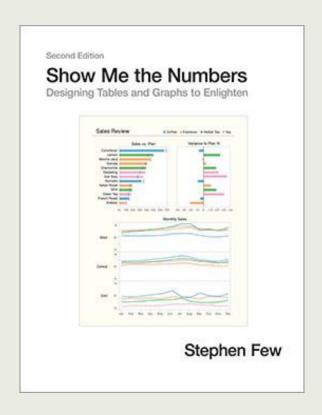


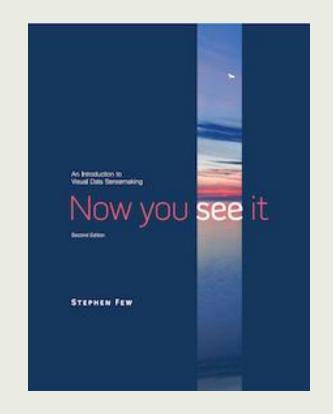


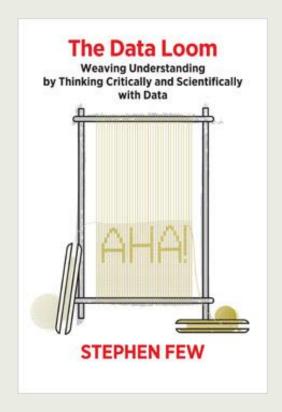




Stephen Few









Questions?

If you have questions, please enter them into the Q & A box.



